



UNIVERSIDAD DEL ESTE
REGISTRAR'S OFFICE
PO BOX 2010
Carolina, PR 00984-2010
787-257-7373 EXT. 3600

registraduria-une@suagm.edu

FERPA / PRIVACY RIGHT POLICY

General Information

Student records at the Universidad del Este are governed by the Family Educational Rights and Privacy Act (FERPA). The following is a description of the rights of students and their parents under these regulations:

The act extends to students and former students of the University the "right to inspect and review" their educational records. Educational records do not include notes and records held privately by faculty and other academic staff.

The Act forbids the University from releasing personal identifiable student educational records or files, or personal information contained in those files, without the student's written consent, except in specified situations. The University has established procedures for granting a student's request for access to his/her records within a reasonable time (no more than 45 days).

Requesting Access to Your Records

Present a valid state issued identification with photo, complete the formal written request and submit to the Registrar Office.

The Registrar Office determines is responsible to locate the records to which access has been requested. Notification is given within 10 days regarding when the records will be made available for inspection. There may be occasions when your record may not be copied, if doing so may compromise another student's or faculty member's privacy. The Registrar office determines the appropriateness of copying a record.

The University may deny access to the following records:

- Parent's financial statements.
- Letters of recommendation if you have waived your right of access.
- Records filed before January 1, 1975.
- Records connected with denied applications to attend the Universidad del Este.



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- Records not included in the FERPA definition of educational records.

Disclosure of Information

The University discloses information from a student's educational records only with the student's written consent, except:

- To school officials with a legitimate educational interest in the records. A school official is defined as someone employed by the Universidad del Este in an administrative, supervisory, academic, research or support staff position; or a person employed by or under contract to the University to perform a special task, such as an attorney, auditor or collection agency. The university may forward educational records to other educational institutions when a student seeks to enroll or is enrolled.
- A school official has a legitimate educational interest if that official is performing a task that is specified in his/her position description (or by a contract agreement) or is related to a student's education or to the discipline of a student. The official may also be providing a service or benefit to the student or student's family, such as health care, counseling, job placement or financial aid.
- To officials of another school in which a student seeks enrollment.
- To officials of the U.S. Department of Education, the Comptroller General and state and local educational authorities, in connection with certain state or federally supported education programs.
- In connection with a student's request for financial aid (to determine the student's eligibility or the amount/conditions of aid, or to enforce terms or conditions of the aid).
- If disclosure is required by a state law adopted before FERPA (November 19, 1974), which therefore supersedes FERPA.
- To accrediting organizations to carry out their functions.
- To parents who claim the student as a dependent for income tax purposes.
- To a parent, partner or individual holding Power of Attorney that authorizes access to education records.



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- To comply with a judicial order or lawfully issued subpoena. The University makes a reasonable effort to notify the student of the order or subpoena in advance of compliance.
- As of January 3, 2012, the U.S. Department of Education's FERPA regulations expand the circumstances under which your education records and personally identifiable information (PII) contained in such records including your Social Security Number, grades, or other private information — may be accessed without your consent. First, the U.S. Comptroller General, the U.S. Attorney General, the U.S. Secretary of Education, or state and local education authorities ("Federal and State Authorities") may allow access to your records and PII without your consent to any third party designated by a Federal or State Authority to evaluate a federal- or state-supported education program. The evaluation may relate to any program that is "principally engaged in the provision of education," such as early childhood education and job training, as well as any program that is administered by an education agency or institution. Second, Federal and State Authorities may allow access to your education records and PII without your consent to researchers performing certain types of studies, in certain cases even when we object to or do not request such research. Federal and State Authorities must obtain certain use-restriction and data security promises from the entities that they authorize to receive your PII, but the Authorities need not maintain direct control over such entities. In addition, in connection with Statewide Longitudinal Data Systems, State Authorities may collect, compile, permanently retain, and share without your consent PII from your education records, and they may track your participation in education and other programs by linking such PII to other personal information about you that they obtain from other Federal or State data sources, including workforce development, unemployment insurance, child welfare, juvenile justice, military service, and migrant student records systems.

Requesting an Amendment to Your Records

You have the right to request an amendment to your records if you believe they are inaccurate, misleading or in violation of your privacy rights.

Submit a signed, formally written request to the Vice Chancellor for Student Affairs Office. The written request should identify the portion of the record you want amended and reasons why you believe the record is inaccurate, misleading or in violation of your privacy or other rights.

If your request is denied, the University notifies you of your right to a hearing to challenge the decision. The University schedules a hearing and notifies you of the date, place and time. You are given full and fair opportunity to present evidence relevant to issues raised in the original amendment request. You may be assisted by one or more individuals, including an attorney.



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The University prepares a written decision that includes a summary of the evidence presented and reasons for the decision. If the University decides the information in the record cannot be changed, you are notified that you can place a statement in your record to set forth your reasons for disagreement with the decision.

If the University decides that the information is inaccurate, misleading or in violation of your right of privacy, the University will amend the record and notify you, in writing, of such action.

FERPA Violations

If you believe that you're FERPA rights have been violated, you may file a written complaint with the Family Educational Rights and Privacy Act Office, U.S. Department of Education, 400 Maryland Avenue SW, Washington, D.C. 20202.